

## ISXEQ2 - Bug #2031

### InnerSpace / isxEQ2 fail

2017-12-02 02:59 PM - symmetry

<b>Status:</b>	Resolved
<b>Priority:</b>	Normal
<b>Assignee:</b>	Amadeus
<b>Category:</b>	Crash
<b>Target version:</b>	
<b>vbulletin_issue_id:</b>	
<b>Description</b>	
<p>When it was announced on the forums that InnerSpace issue was fixed and we could download the latest version, I did so. then got a window that says: "Inner Space has experienced an unrecoverable problem C:\Users\Public\Sony Online Entertainment\installed Games \ EverQuest II\Everquest2.exe failed to load it's required DLLS"</p> <p>So I went back to the older version of InnerSpace (6174) that allowed my exe to find the necessary DLLs. That is when I began being unable to use isxEQ2. I get an error in the console that says:</p> <p>isxGamesPatcher: Exception: System.AccessViolationException: Attempted to read or write protected memory. this is often an indication that other memory is corrupt.</p> <p>after that it lists quite a few "at ...". then isxGamesPatcher Finished</p> <p>I made sure my virus protection was not interfering, and made sure the folders/files were not read only. Also, OgrePatcher runs immediately before isxGamesPatcher and Ogre does not have this problem.</p> <p>Do you have any suggestions?</p>	

### History

#### #1 - 2017-12-03 07:56 PM - Kannkor

isxGamesPatcher: Exception: System.AccessViolationException: Attempted to read or write protected memory.

A friend had this problem, I teamviewed into his PC and disabled his virus protector, and it instantly worked. Re-enabled his virus protector, and got the error again. In his case (and I suspect yours), it IS your virus protector.

As for the other error... I know that was an issue in a previous version. What version of innerspace did you try? (Update to latest and check the version).

Make sure you take care of the Access violation first, otherwise who knows what problems it's causing.

#### #2 - 2017-12-04 09:15 PM - symmetry

I added InnerSpace and Everquest2 exe's to my virus protection's exception and it worked. Thank you.

#### #3 - 2018-01-17 01:22 PM - Amadeus

- Status changed from New to Resolved