ISXEVE - Bug #1420

Unable to install crash handler

2015-06-26 08:04 AM - Zamu

Status:	Resolved
Priority:	Normal
Assignee:	
Category:	
Target version:	
vbulletin_issue_id:	

Description

When I load the extension I get this error:

ISXEVE: Unable to install crash handler: Missing language file or wrong language file version.

History

#1 - 2015-07-28 05:44 AM - eurouk

Same problem here.

#2 - 2015-08-01 01:28 AM - eurouk

Process monitor shows that we have BUFFER OVERFLOW exception in ISXD34.dll Operation - QuerySecurityFile

```
0    fltmgr.sys    FltGetRequestorProcess + 0xd6b    0xfffff8007cc5b03f    C:\WINDOWS\system32\drivers\fltmgr.sys
1    fltmgr.sys    FltIsCallbackDataDirty + 0xd7c    0xfffff8007cc5c5ac    C:\WINDOWS\system32\drivers\fltmgr.sys
2    fltmgr.sys    FltGetRequestorProcess + 0x2fa    0xfffff8007cc5a5ce    C:\WINDOWS\system32\drivers\fltmgr.sys
3    fltmgr.sys    fltmgr.sys + 0x10aa    0xfffff8007cc5a0aa    C:\WINDOWS\system32\drivers\fltmgr.sys
4    ntoskrnl.exe    NtQuerySecurityObject + 0x327    0xfffff803685e3a57    C:\WINDOWS\system32\ntoskrnl.exe
5    ntoskrnl.exe    NtQuerySecurityObject + 0x102    0xfffff803685e3832    C:\WINDOWS\system32\ntoskrnl.exe
6    ntoskrnl.exe    setjmpex + 0x34a3    0xfffff803683634b3    C:\WINDOWS\system32\ntoskrnl.exe
7    ntdll.dll    ZwQuerySecurityObject + 0xa    0x7ff82b99259a    C:\WINDOWS\SYSTEM32\ntdll.dll
8    wow64.dll    wow64.dll + 0x7885    0x77817885    C:\WINDOWS\SYSTEM32\wow64.dll
9    wow64.dll    Wow64SystemServiceEx + 0xfb    0x7781a44b    C:\WINDOWS\SYSTEM32\wow64.dll
10    wow64cpu.dll    TurboDispatchJumpAddressEnd + 0xb    0x77801dc5    C:\WINDOWS\system32\wow64cpu.dll
11    wow64.dll    Wow64LdrpInitialize + 0x23a    0x7782219a    C:\WINDOWS\SYSTEM32\wow64.dll
12    wow64.dll    Wow64LdrpInitialize + 0x172    0x778220d2    C:\WINDOWS\SYSTEM32\wow64.dll
13    ntdll.dll    LdrInitShimEngineDynamic + 0x23d5    0x7ff82b9c3a15    C:\WINDOWS\SYSTEM32\ntdll.dll
14    ntdll.dll    memset + 0xddde    0x7ff82b9a2f1e    C:\WINDOWS\SYSTEM32\ntdll.dll
15    ntdll.dll    LdrInitializeThunk + 0xe    0x7ff82b918ebe    C:\WINDOWS\SYSTEM32\ntdll.dll
16    ntdll.dll    ZwQuerySecurityObject + 0xc    0x7790d84c    C:\WINDOWS\SysWOW64\ntdll.dll
17    apphelp.dll    SE_ProcessDying + 0x388    0x6ee147f8    C:\WINDOWS\SysWOW64\apphelp.dll
18    apphelp.dll    SE_ProcessDying + 0x1d0    0x6ee14640    C:\WINDOWS\SysWOW64\apphelp.dll
19    apphelp.dll    SE_DllLoaded + 0x10e    0x6ee14aee    C:\WINDOWS\SysWOW64\apphelp.dll
20    apphelp.dll    SE_DllLoaded + 0xc2    0x6ee14aa2    C:\WINDOWS\SysWOW64\apphelp.dll
21    apphelp.dll    SE_DllLoaded + 0x74    0x6ee14a54    C:\WINDOWS\SysWOW64\apphelp.dll
22    ntdll.dll    RtlCreateServiceSid + 0x233    0x778d9783    C:\WINDOWS\SysWOW64\ntdll.dll
23    ntdll.dll    LdrResSearchResource + 0x21fc    0x77929e7c    C:\WINDOWS\SysWOW64\ntdll.dll
24    ntdll.dll    LdrResFindResourceDirectory + 0x210    0x7792a240    C:\WINDOWS\SysWOW64\ntdll.dll
25    ntdll.dll    LdrLoadDll + 0x6f    0x77926a6f    C:\WINDOWS\SysWOW64\ntdll.dll
26    KERNELBASE.dll    LoadLibraryExW + 0xc6    0x755b3176    C:\WINDOWS\SysWOW64\KERNELBASE.dll
27    InnerSpace.dll    InnerSpace.dll + 0x6836    0x3306836    C:\Program Files (x86)\InnerSpace\InnerSpace.dll
28    InnerSpace.dll    InnerSpace.dll + 0x668f    0x330668f    C:\Program Files (x86)\InnerSpace\InnerSpace.dll
29    IS-Kernel.dll    F1 + 0x38c63    0x30a9c83    C:\Program Files (x86)\InnerSpace\IS-Kernel.dll
30    IS-Kernel.dll    F1 + 0x3bfcd    0x30acfed    C:\Program Files (x86)\InnerSpace\IS-Kernel.dll
```

#3 - 2015-08-01 01:37 AM - eurouk

How to fix this problem:

1) Remove everything from extension folder

2) Reinstall fresh version from ISXGAMES

3) Installation includes VC2013 redistr.

3) Update - and all works.

#4 - 2015-10-17 10:52 AM - Amadeus

- Status changed from New to Resolved